

Our Promise

IB Roof Systems, ("IBRS"), proudly warrants that, subject to the other terms, conditions and limitations below, IBRS will replace the affected portion of the IBRS DeckShield membrane that fails due to a manufacturing defect. This Warranty is void unless the DeckShield membrane has been or is intended to be installed as part of an IB Deck System. IBRS does not cover the cost to remove, dispose, re-install, construct, repair or maintain any product, improvement or structure except to the following limited extent: The cost to replace the failed DeckShield with the same design and grade (and closest available color match) of DeckShield membrane on an existing appropriate substrate.

Warranty Period

This is a **ten (10) Year** Warranty that, conditioned upon the submittal by mail of the completed Warranty Registration Form attached below, commences upon the 'Date of Completion.' Full payment of all labor and materials supplied in connection with the IB Deck System is a condition of the Warranty. **This is a nontransferable Warranty.**

Owner's Responsibilities: Owner's failure to comply with the terms and conditions herein may void this Warranty.

- a. If a leak is discovered.** Immediately call the original installing contractor to report the leak location and severity. If suspected to be a material defect, then call IBRS' Technical Services Department at 800-426-1626 within five (5) calendar days (120 hours) of discovery and send written notice within fourteen (14) days of discovery to Attn: Warranty Department, IB Roof Systems, 8181 Jetstar Drive Ste 150, Irving, TX 75063. **Notice to the installer is not notice to IBRS.** Reporting a leak to IBRS is owner's authorization for IBRS to investigate, including inspection of the deck as IBRS deems necessary. Any non-IBRS supplied material or equipment that impedes investigation or repair of the IB Deck System must be removed at Owner's expense. IBRS may acknowledge and investigate Owner's notice of a potential warranty claim by issuing a warranty claim kit that requires further information from Owner. Owner must promptly provide IBRS any information reasonably requested in the warranty claim kit. If no leak covered by this Warranty is found, Owner agrees to pay an investigation fee of \$500 within sixty (60) days of invoice.
- b. Emergency Repairs.** After calling IBRS' Warranty Department, owner may, if necessary to minimize damage to the building or its contents, perform emergency repairs at the owner's sole expense. These repairs will not void this warranty so long as the emergency repairs were reasonable under the circumstances and do not result in permanent damage to or concealment of the IB Deck System.
- c. Maintenance.** Owner is responsible for reasonable general maintenance and care as outlined within our Owner's Roof Maintenance Guide such as: (i) periodic/seasonal roof inspection; (ii) removal of accumulated dirt, debris or other contaminants from roof surface and drainage outlets; and (iii) maintenance of caulks or sealants necessary to maintain the roof in a watertight condition at flashing or membrane terminations, penetrations, and metal work in and around the IB Roof System. Owner should maintain records of inspections and maintenance. See www.ibroof.com for more information.
- d. Transfer.** This Warranty is nontransferable by contract or operation of law.

Exclusions from Coverage. This Warranty does not cover leaks or other conditions caused by:

- a. Natural Disaster,** such as gale force wind or hail, windfall or wind-blown debris, flood, tornado/micro burst, hurricane, lightning/electrical storm, fire, earthquake, or any act of God.
- b. Failure of substrate under the IB Deck System,** including collapse, movement, deflection, loss of insulation or R-value, excessive moisture infiltration or condensation, nails, screws or substrate seams or cracks which become visible, or failure of any portion of any underlying structure.
- c. Abuse or misuse,** including traffic other than ordinary foot traffic, staging or storage of any nature on the IB Deck System, failure of the Owner to use reasonable care to properly maintain the IB Deck System, using any portion of the IB Deck System for a purpose other than a deck system, or a substantial change in the usage of any enclosed space below the deck without IBRS written approval. Abuse or misuse also includes, but is not limited to damage caused by falling or dragging of heavy objects, by sharp or spiked surfaces, or ice or snow removal.
- d. Alterations during or after installation,** including any additions, penetrations, or substantial work performed on or through the IB Deck System that is not in compliance with IBRS specifications and installation instructions.
- e. Any building component, overburden material or component, or any material other than the IB Roof System including without limitation:** caulking or sealants; any component, support, attachment anchor or device bearing upon or installed through the IB Roof System that are used as part of an overburden assembly (such as equipment, walking decks, paver systems, decorative tile or topping materials, rooftop garden or solar assemblies); any seam, joint, connection, product or adhesive that ties or connects the IB Roof System to any non-IB Roof System product; and any material, component or product not supplied by IBRS.
- f. Building Design,** including but not limited to, if applicable, inadequate ventilation or insulation R-values, and improper placement of insulation.
- g. Contact with incompatible products,** materials, cleaners, chemicals or compounds, environmental fallout and any other chemicals not designated as "Satisfactory" in the Chemical Compatibility Sheet that is in effect on the Date of Completion.



Warranty Registration Form – 'DeckShield'

Instructions for Registration: Fill out this Warranty Registration Form completely, sign where indicated, detach along perforation, and mail to IB Roof Systems **within 60 days** of the 'Date of Completion'. **Except where prohibited by law, failure to return this Form with the below requested information may discharge IBRS' from honoring the Limited Warranty in the event of a future warranty claim.**

PLEASE PRINT OR TYPE

Owner: SAMPLE Date of Completion: SAMPLE

Owner's Address: _____ City, State, Zip: _____

Project Name/Bldg #: _____ Owner's E-Mail: _____

Installation Address: _____ City, State, Zip: _____

Type of Construction: New Construction Recover (Overlay) Reroof (Tear-off) Roof Size: _____

Type of Occupancy: Commercial Multi-Residential Single-Family Home Other: _____

Membrane Color: Tan DeckShield
 Gray DeckShield

Roofing Contractor: SAMPLE Date: _____

Contractors's Signature: _____ Owner's Signature: _____

By signing and mailing in the above form, you acknowledge you have read the entire limited warranty, including the exclusions and limitations of liability sections; you understand your responsibilities as the owner under the limited warranty; and you acknowledge that the limited warranty to which this card was attached comprises the entire limited warranty.

- h. **Appearance of the IB DeckShield Membrane**, such as: Scuffs; abrasions; discoloration; dulling; loss of reflectivity; loss of acrylic surfacing; loss of printed patterns; accumulation or retention of dirt, dust, or general pollutants; or any change in appearance caused by lack of adequate protection of the surface during construction or remodelling, weathering, excessive pedestrian traffic, hydrostatic pressure, animals, plants, insects, algae, moss, fungi, lichens, mold, or mildew or other organisms.
- i. **Any condition that is not in accordance with IBRS installation instructions**, unless specifically accepted by IBRS in writing.
- j. **Improper Installation**. IBRS' "authorized" designation of applicators in no way warrants workmanship in any particular case.

Limitation of Damages, Choice of Law & Jurisdiction

THIS WARRANTY SUPERSEDES AND REPLACES ALL OTHER EXPRESSED (WRITTEN OR ORAL) AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. THIS WARRANTY IS OWNER'S SOLE AND EXCLUSIVE REMEDY. IBRS SHALL NOT BE LIABLE UNDER ANY THEORY OF LAW OR EQUITY (INCLUDING BUT NOT LIMITED TO NEGLIGENCE, BREACH OF WARRANTY OR STRICT LIABILITY) FOR ANY GENERAL, SPECIAL CONSEQUENTIAL, INCIDENTAL OR OTHER DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, INJURY OR DAMAGE TO ANY BUILDING OR STRUCTURE, ITS CONTENTS, OR ANY PERSON DUE TO ANY CAUSE, INCLUDING WITHOUT LIMITATION PRODUCT FAILURE, LEAKS, MOISTURE, CONDENSATION, MOLD, ORGANISMS, CHANGE IN APPEARANCE, LOSS OF REFLECTIVITY, VAPOR OR ODORS. Inspection(s) (if any) of the installation or condition of a deck are solely for IBRS' information and convenience, and any such inspection(s) shall not create any additional duty, liability or warranty by IBRS, express or implied, nor any additional remedy for the Owner or any other person. Owner is solely responsible for the investigation and remedy of any non-covered leaks or conditions. This Warranty is governed by the laws of the State of Oregon. Purchase of the IB Deck System constitutes irrevocable consent to the exclusive jurisdiction and venue in state or federal courts in Multnomah or Lane County, Oregon in all disputes against IBRS arising out of or relating to the purchase, use or warranty of this product. SOME STATE DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION OR EXCLUSION OF IMPLIED WARRANTIES, SO THESE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

NO REPRESENTATIVE, EMPLOYEE OR AGENT OF IBRS IS AUTHORIZED TO MODIFY THIS WARRANTY except in writing as authorized by IBRS' Technical Services Director.

THIS IS YOUR COPY OF THE WARRANTY WITH A UNIQUE REGISTRATION NUMBER. Please retain this section for your records and refer to the terms and conditions of your warranty should a deck concern occur. You will not be contacted by IBRS with regards to product activation.
For the fastest response to a concern, contact your original installing contractor first and explain in detail your issue. The contractor information is located directly below this statement.

Roofing Contractor: _____ Phone: _____
 Date of Completion: _____ Warranty Length: _____
 Owner's Name: _____ Membrane Thickness: _____
 Project Name/Bldg #: _____ Membrane Color: _____
 Installation Address: _____
 City, State, Zip: _____

Rev. 01.2016

Place
Postage
Here